



Customs Guide **UAE**  
Information from FIDI UAE

# Customs guide UAE

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GOODS	DOCUMENTS REQUIRED	CUSTOMS PRESCRIPTIONS	REMARKS
<p><b>Removal goods</b></p>	<ul style="list-style-type: none"> <li>▪ Inventory/packing list copy.</li> <li>▪ Express or Original BL.</li> <li>▪ Passport copy with valid UAE residence visa stamped.</li> <li>▪ Authorization letter to moving company for clearance and collection of documents from shipping / airline.</li> <li>▪ Authorization letter addressed to the shipping line for release of delivery order.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Importation is allowed provided the shipment consists of personal effects and used household goods only.</li> <li>▪ All used personal effects and household goods are exempted of duty.</li> <li>▪ Brand new items will attract Custom duty at 5% of the invoice value.                             <ul style="list-style-type: none"> <li>▪ If the invoice is not provided for the same items, Custom Inspectors will assess a value for the same and on the assessed value 5 % will be levied as Customs duty. 5% VAT on the duty amount plus processing charges.</li> <li>▪ If the original invoice is missing for brand new item, than a fee of USD 300. I.e. invoice or packing list.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ UAE residence visa stamped on the passport is compulsory for Custom clearance and to get delivery order from shipping line.</li> <li>▪ Almost all shipments will go through a physical inspection / X –ray.                             <ul style="list-style-type: none"> <li>▪ Therefore it is necessary and suggested to pack all similar items in nature like books, CD's, video's, DVD, magazines in separate cartons and marked clearly so that they can be easily identified by Customs and released if in order quickly.</li> <li>▪ For this physical examination, additional charges are also applicable issued by UAE customs / port authority as warehouse handling.</li> </ul> </li> </ul>
<p><b>Diplomats removals</b></p>	<ul style="list-style-type: none"> <li>▪ Same as above, and below:</li> <li>▪ Original Letter from Ministry of foreign affairs for exemption of customs duty with importer code.</li> <li>▪ B/L should mention that it is Diplomatic Cargo.</li> </ul>		<ul style="list-style-type: none"> <li>▪ Same as above.</li> </ul>
<p><b>Commodity shipments</b></p>	<ul style="list-style-type: none"> <li>▪ All original documents and required:                             <ul style="list-style-type: none"> <li>▪ Legalised CIF invoice.</li> <li>▪ Certificate of Origin from chamber of commerce in origin country.</li> <li>▪ Inventory / packing list.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>▪ 5% duties on the CIF / invoice value evaluated by UAE Customs. 5% VAT plus processing charges as per the government regulation. If the original documents are missing than a fee of USD 300 is applied.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Flat duty on all kind of items imported as new and having commercial value.</li> </ul>

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	<ul style="list-style-type: none"> <li>▪ BL / AWB.</li> <li>▪ Importers Code with UAE customs.</li> </ul>		
<b>Motor vehicles</b>	<ul style="list-style-type: none"> <li>▪ Commercial invoice / purchase invoice / ownership proof.</li> <li>▪ Express or original OBL.</li> <li>▪ Passport copy.</li> <li>▪ Residence Visa on passport.</li> <li>▪ Proof of ownership.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Importation is allowed provided the vehicle meets UAE specifications of left-hand drive and other basics.</li> <li>▪ Vehicles new or used are subject to 5% duties on CIF/FOB Discretion at Government Authorities. 5% VAT plus processing charges as per the government regulation. If the original documents are missing than a fee of USD 300 applicable.</li> <li>▪ B/L should specify engine n°, chassis n°, make, model and colour etc. in detail.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Should have an ownership proof from origin country of the vehicle of title deed or similar documental proof.</li> <li>▪ After the vehicle is Customs cleared in the UAE, the Customs Authorities will issue a vehicle clearance certificate which should be submitted to the Local Traffic Authority to register the car in the name of the Owner/Consignee only.</li> <li>▪ Only 1 car is allowed for each consignee per shipment in a year and prior to exportation, the registration of the car should be de-registered near the local traffic authority.</li> </ul>
<b>Pets</b>	<ul style="list-style-type: none"> <li>▪ AWB.</li> <li>▪ Original Health certificate.</li> <li>▪ Original Vaccination card.</li> <li>▪ Original Certificate for Rabies Serum Neutralization.</li> <li>▪ The certificate is not required from the mentioned countries - Australia, Austria, Andorra, Ascension Island, Antigua &amp; Barbuda, Aruba, Barbados, Bahrain, Bermuda, Canada, Cayman Islands, Chile, Croatia, Cyprus, Denmark, Fiji, French Polynesia, Falkland Islands, Germany, Gibraltar, Greece, Hong Kong, Iceland, Ireland, Italy, Japan, Jamaica, KSA, Kuwait, Liechtenstein, Luxembourg, Monaco, Malta, Montserrat, Mauritius, Mayotte, Netherlands, New Caledonia, New Zealand, Norway, Portugal, Qatar, Saint Vincent &amp; the Grenadines, Saint Kitts &amp; Nevis, San Marino, Singapore, Spain, Sweden, Switzerland, United Kingdom, U.S.A., Vatican City,</li> </ul>	<ul style="list-style-type: none"> <li>▪ If part of a removal, duty free entry.</li> <li>▪ A valid passport for pet with name, breed, colour, date of birth, age, sex. Microchip or tattoo for identification.</li> <li>▪ It is not allowed to import dogs or cats under 4 months of age into UAE.</li> </ul>	<ul style="list-style-type: none"> <li>▪ The health certificate, certificate for Rabies Serum Neutralization, vaccination card is to be obtained at the originating station. This certificate should be sent to the destination agent at least two to three weeks prior to the actual sending of the pet to the UAE.</li> <li>▪ The destination agent should take the same certificate to the Ministry of Agriculture and Fisheries in UAE who will issue an Import License for the same pet and that will be sent to the origin agent to be handed over to the owner of the pet. The import permit is valid only for one month. This original Import License along with a copy of the Health Certificate should be attached to the AWB accompanying the pet.</li> <li>▪ Prior to the export of a pet, a Health Certificate should be obtained from a qualified and registered Veterinary Doctor in UAE, which needs to be presented to the airlines.</li> </ul>

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	Vanuatu, Wallis & Futuna.		<ul style="list-style-type: none"> <li>▪ Each person allowed to import only 2 pets.</li> </ul>
<b>Prohibited items</b>		<ul style="list-style-type: none"> <li>▪ Weapons,</li> <li>▪ Firearms (real or ornamental),</li> <li>▪ Ammunition,</li> <li>▪ Fire crackers,</li> <li>▪ Swords, daggers, spears, etc.,</li> <li>▪ Military uniform or equipment,</li> <li>▪ Alcohol, spirits, narcotics of all kinds</li> <li>▪ Poppy seeds and flowers, leaves etc.,</li> <li>▪ Banned drugs and medicines, medicines in large quantities even obtained under prescription and for the consignee's own use,</li> <li>▪ Radio transmitter or communication equipment,</li> <li>▪ Statues and figures of animals with religious undertone,</li> <li>▪ Carvings and statues of humans especially in nude,</li> <li>▪ Pornographic materials,</li> <li>▪ Foodstuff in large quantities,</li> <li>▪ Religious books other than dealing with Islamic beliefs, controversial political literature and materials contrary to an Islamic State's principles.</li> </ul>	<ul style="list-style-type: none"> <li>▪ If any of these items is found in the shipment during the inspection by the UAE Customs, the same will be confiscated and in some cases, explanation will be asked from the consignees and severe punishment will be imposed including fine imprisonment.</li> </ul>
<b>Restricted items</b>		<ul style="list-style-type: none"> <li>▪ Records, tapes, films, photographs, books, magazines, periodicals, 2-wheel hover board etc.</li> <li>▪ Live plants, seeds, fresh fruits and flowers are coming under restricted items, if found objectionable, they will destroy the same and never return these to the consignee.</li> </ul>	<ul style="list-style-type: none"> <li>▪ These items will be subject to review and censorship by the UAE Ministry of Information.</li> <li>▪ These items will be released if nothing abnormal is found.</li> <li>▪ This procedure will take from 10 to 15 days.</li> </ul>

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<b>Dangerous items</b>		<ul style="list-style-type: none"> <li>▪ Combustible liquids, corrosives, explosives, flammable, compressed gases.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Please contact your agent should you have any questions concerning these dangerous items.</li> <li>▪ If any of these items were shipped, this would put you and your company liable for damages and compensation under international tax, which is also applicable in UAE.</li> </ul>



## The FIDI Global Alliance

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Bld Louis Schmidt 29 B1  
1040 Brussels - Belgium

Tel.: +32 2 426 51 60  
Email: [fidi@fidi.org](mailto:fidi@fidi.org)

[www.fidi.org](http://www.fidi.org)